

# **WEST RICHLAND'S REMODEL – FAQs**

## **What is the building's square footage?**

6173 square feet

## **How long has the branch been in operation and how long have we served West Richland?**

The current location opened on October 26, 1996; Mid-Columbia Libraries service began in 1978.

## **Who are our operation partners?**

City of West Richland

## **What is the scope of the remodel?**

Customers can expect an increased collection with thousands of new items in addition to the current collection.

Once the remodel is completed the branch will have eight (8) public computers and a lounge dedicated to wireless devices like tablets, laptops, etc. Customers can also look forward to a new storytime area with an improved children's collection, public art, a historic photo mural, new carpet and paint, and a small conference room.

## **How long will the remodel take?**

The remodel will begin in January 2019 and take approximately three to four months.

## **Where will the temporary facility be? How long will we have a temp facility?**

The temporary branch will be located in the City of West Richland's former public works building behind the permanent branch at 3803 W. Van Giesen, West Richland, WA 99353.

## **What features will customers have at the temp facility?**

All services will be provided at the temporary location including storytime.

## **Will customers accrue fines during the two-day closure?**

No, customers will not be charged fines and fees for overdue items during that period.

## **What are the hours of operation during the remodel?**

The temporary branch will be open the same hours as the regular branch.

Monday: 11 am - 7 pm

Tuesday: 11 am - 7 pm

Wednesday: 11 am - 7 pm

Thursday: 11 am - 7 pm  
Friday: 11 am - 7 pm  
Saturday: 10 am - 3 pm  
Sunday: 1 pm - 5 pm

### **Why are we remodeling?**

From the Master Facility Plan Overview for Branches:

*In keeping with the goals of MCL's strategic plan, as facilities are updated, the goal is to provide an effective, efficient, attractive and comfortable environment for our customers and staff. Additional room for materials will be added when possible either through the replacement of shelving, opening of existing interior spaces through remodeling, or repositioning of shelving and display arrangements. Art (murals, stand-alone installations, flying books, pictures, etc.) will be added as space allows in order to enhance the customer experience. Data and electrical needs will be addressed to consolidate public computers in one area and supply additional plug-in options for individuals with their own devices.*

### **Is there anything not to be improved or updated (exterior paint, carpet, etc.), and why?**

Exterior improvements are the responsibility of the building owner and City of West Richland. The building will not be painted, but we will install new exterior signs at the branch.

### **Who should be invited for the grand reopening?**

City officials, Benton County commissioners, Mid-Columbia Libraries' board of trustees, Friends of Mid-Columbia Libraries, all staff, West Richland residents, and the general public.