Mid-Columbia Libraries enhances quality of life by providing excellence in books and services for our residents and communities.
Quality Standards

When a service decision has to be made at any level, established quality standards assist employees in making those decisions and ensuring consistent delivery.

- Courtesy
- Expertise
- Efficiency
- Appearance
Strategic Plan

Mid-Columbia Libraries’ Strategic Plan for Success is our guiding business document. It defines which service responses MCL should perform to meet our communities’ needs, and sets goals and objectives for MCL to measure our success in meeting our communities’ expectations. A new Strategic Plan has been developed for 2020-2030.

View MCL's 2020-2030 Strategic Plan